

Privacy policy for massage services

1. Introduction

This privacy policy describes how Babassu bien-être, Karina Santos de Freitas Bruttin collects, uses, and protects clients' personal information in the context of providing home massage services.

2. Information Collection

We collect the following information:

- Name, address, phone number, and email address
- Health information relevant to service delivery
- Payment details

3. Use of Information

The collected information is used to:

- Provide and manage massage services
- Communicate with clients regarding their bookings and services
- Improve our services and personalize the client experience
- Comply with legal and regulatory obligations

4. Sharing of Information

We do not share clients' personal information with third parties, except in the following cases:

- With the client's explicit consent
- To comply with legal obligations
- With third-party service providers assisting us in service delivery, subject to strict confidentiality obligations

5.Information Security

We implement appropriate security measures to protect personal information against unauthorized access, disclosure, alteration, or destruction. This includes physical, electronic, and management security protocols.

6.Information Retention

Personal information is retained as long as necessary to provide the services, fulfill legal obligations, and resolve disputes. Once these needs are met, the information is securely deleted.

7.Clients' Rights

Clients have the right to:

- Access their personal information
- Request the correction of any inaccurate information
- Request the deletion of their personal information, subject to legal obligations
- Object to the processing of their personal information in certain circumstances

8.Privacy Policy Changes

We reserve the right to modify this privacy policy at any time. Changes will be published on our website and take effect immediately.

9.Contact

For any questions or requests regarding this privacy policy, please contact Babassu bien-être, Karina Santos de Freitas Bruttin at: contact@babassu.ch.